

CROSS-CULTURAL MANAGEMENT RESEARCH WINTER - SPRING 2013

InstructorMarc IdelsonEmailmarc@idelson.netOffice hoursTuesdays 5:25-5:55 p.m

Objective

The primary objective of this course is to survey the major theoretical perspectives and issues in cross-cultural management.

Economic, sociological, psychological, and anthropological perspectives have been applied to the study of cross-cultural management. While we survey these various perspectives, this seminar aims at seeing their coherence, relative insight, and holistic integration. In addition to learning about the functioning of business in cross-cultural contexts, this course offers the opportunity to develop a thesis proposal and advance a new theoretical perspective to the timely issues related to international management. Approaches rooted in qualitative and quantitative, empirical and logical (inductive, deductive, abductive) methods are welcome and encouraged.

Teaching

This course is a research-oriented workshop course.

Every fortnight, students post integration papers on the fortnight's themes within the course wiki. Sessions 3-6 integration papers are prepared in teams of 4. Sessions 7-12 integration papers are prepared in teams of 2. Ulterior sessions' integration papers are individually produced.

Team membership will be defined by the instructor and is not negotiable.

As a workshop course, the presence and commitment of all students at all sessions is necessary to the successful fruition of the course. Every absence is therefore detrimental. Only two absences by any given student are tolerated.

Please note the participation score is automatically nil by the third absence.

Depending on the mix, experience and motivation of enrolled students, course adjustments may be carried out.

Assessment

Students are individually assessed.

The individual final grade is a composite of the regular integration papers posted on the course wiki and class participation. Extra credit may be gained by producing by course end a coherent, well-researched, well-argumented, well-spelt thesis proposal.

The individual final grade is composed of:

- Team-level score for collective integration papers: 40%
- Student-level score for individual integration papers: 30%
- Student-level participation: 30%
- Student-level optional thesis proposal defense: 40%

Penalties may be individually subtracted from student grades:

- exactly 2 pts for each late appearance to class or from break,
- exactly 10 pts for any unjustified absence in the view of the instructor.

Points may also be individually subtracted for other unbecoming behaviour.

All detected indication of potential ethical misconduct will be investigated and any may be potentially prosecuted by PHBS.

Tentative Schedule

Session	Theme	Week
1-2	Introduction	February 26 th & March
	Fundamental Assumptions	1 st 1:30-3:20 C102
3-4	Anthropology Field Research; International Organizational	$March 5^{th} \& 8^{th}$
	Studies from Economics, Sociology and Psychology	1:30-3:20 C102
5-6	Comparative Management Analysis before and with	$March12^{th}\&15^{th}$
	Hofstede	1:30-3:20 C102
7-8	Comparative Management Analysis after Hofstede	March 19 th & 22 nd
	Comparative Management Practices Research	1:30-3:20 C102
9-10	Methodology in Comparative Management Study	March 26 th & 29 th
	Levels of analysis: applications and misapplications l	1:30-3:20 C102
11-12	Levels of analysis: applications and misapplications II	April 2 nd & 5 th 1:30-3:20
	Language and Languages	C102
13-14	Language and Culture	April 9 th & 12 th
	Language Wars, the Conduit Metaphor	1:30-3:20 C102
15-16	Special Focus on Chinese Management Studies	April 16 th & 19 th
		1:30-3:20 C102
17-18	Optional proposals defence	April 24 rd & 27 th
		1:30-3:20 C102

Textbook

Peter B. Smith, Mark F. Peterson & David C. Thomas (eds.), Handbook of Cross-Cultural Management Research, Chap. 3. Thousand Oaks, CA: Sage Press.

References

Adler, Nancy, J. (1983). A Typology of Management Studies Involving Culture, Journal of International Business Studies, 14, 2, 29-47.

Axley, Stephen R. 1984. Managerial and Organizational Communication in Terms of the Conduit Metaphor. Academy of Management Review, 9(3): 428-37. Bailey, James R. & Wayne Eastman. 1998. Mediation in Moderation. Organization Science, 9(2): 250-51.

Barner-Rasmussen, Wilhelm & Ingmar Bjorkman. 2007. Language Fluency, Socialization and Inter-Unit Relationships in Chinese and Finnish Subsidiaries. Management & Organization Review, 3(1): 105-28.

Bazerman, Max H. 2005. Conducting Influential Research: The Need for Prescriptive Implications. Academy of Management Review, 30(1): 25-31.

Bechky, B. A. 2003. Sharing meaning across occupational communities: The transformation of understanding on a production floor. Organization Science, 14(3): 312-30.

Berry, H. Guillén, M., Zhou, N.(2010) An Institutional Approach to cross-national distance, Journal of International Business Studies, on line.

Boiral, O. 2007. Corporate greening through ISO 14001: A rational myth? Organization Science, 18(1): 127-46.

Boje, David M., Cliff Oswick, & Jeffrey D. Ford. 2004. Language and organization: The doing of discourse. Academy of Management Review, 29(4): 571-77.

Boland, Richard J., Jr. & Ramkrishnan V. Tenkasi. 1995. Perspective Making and Perspective Taking in Communities of Knowing. Organization Science, 6(4): 350-72.

Bourgeois, V. Warren & Craig C. Pinder. 1983. Contrasting Philosophical Perspectives in Administrative Science: A Reply to Morgan. Administrative Science Quarterly, 28(4): 608-13.

Boyacigiller, N. & Adler, N.J. (1991). The parochial dinosaur: Organizational science in a global context. Academy of Management Review, 16, 262-290.

- Brannen, Mary Yoko. 2004. When Mickey Loses Face: Recontextualization, Semantic Fit and the Semiotics of Foreignness. Academy of Management Review, 29(4): 593-616.
- Brett, Jeanne M., Mara Olekalns, Ray Friedman, Nathan Goates, Cameron Anderson, & Cara Cherry Lisco. 2007. Sticks and stones: Language, face, and online dispute resolution. Academy of Management Journal, 50(1): 85-99.
- Child, J., (1981). Culture, Contingency and Capitalism in the Cross-National Study of Organizations, Research in Organizational Behavior, JAI Press Inc., vol. 3, 303-356.

Cornelissen, Joep & Rodolphe Durand. 2012. More Than Just Novelty: Conceptual Blending and Causality. Academy of Management Review, 37(1): 152-54. Cruse, Alan D. 2004. Meaning in Language. Oxford: Oxford University Press.

Dacin, M. Tina. 1997. Isomorphism in context: The power and prescription of institutional norms. Academy of Management Journal, 40(1): 46-81.

Daft, Richard L. & John C. Wiginton. 1979. Language and Organization. Academy of Management Review, 4(2): 179-91.

Dorsey, John T., Jr. 1957. A communication model for administration. Administrative Science Quarterly, 2: 307-24.

Dorsey, John T., Jr. 1957. A communication model for administration. Administrative Science Quarterly, 2: 307-24.

- Dow, Douglas & Amal Karunaratna. 2006. Developing a multidimensional instrument to measure psychic distance stimuli. Journal of International Business Studies, 37(5): 578-602.
- Dunphy, Dexter. 1987. Convergence/Divergence: A Temporal Review of the Japanese Enterprise and Its Management. Academy of Management Review, 12(3): 445-59.
- England, G.W. and Lee, R., (1971), Organizational Goals and expected behaviour among American, Japanese and Korean Managers A Comparative Study, Academy of Management Journal, 14, 425-438
- Fan, T. & P. Phan. 2007. International new ventures: revisiting the influences behind the 'born-global' firm. Journal of International Business Studies, 38(7): 1113-31.

Fang, T. (2012) Yin Yang: A new perspective on culture. Management and Organization Review, 8(1): 25-50.

Farh, J.L., Hackett. R. D., Liang, J. Individual-level cultural values as moderators of perceived organizational support-employee outcome relationships in China: Comparing the effects of power distance and traditionality Academy of Management Journal, 50,3, 713 – 729.

Felin, T. & N. J. Foss. 2009. Performativity of Theory, Arbitrary Conventions, and Possible Worlds: A Reality Check. Organization Science, 20(3): 676-78.

Ferraro, Fabrizio, Jeffrey Pfeffer, & Robert I. Sutton. 2005. Economics Language and Assumptions: How Theories Can Become Self-Fulfilling. Academy of Management Review, 30(1): 8-24.

Ferraro, Fabrizio, Jeffrey Pfeffer, & Robert I. Sutton. 2005. Prescriptions Are Not Enough. Academy of Management Review, 30(1): 32-35.

Fiol, C. M. 2002. Capitalizing on paradox: The role of language in transforming organizational identities. Organization Science, 13(6): 653-66.

Fischer, R., Vauclair, M., Fontaine, JRJ., Schwartz. S-H-. (2010) Are individual-level and Country-level Value Structures Different? Testing Hofstede's Legacy with the Schwartz value Survey, Journal of Cross-Cultural Psychology, 41, 2, 135 – 151.

- Geertz, C. (1973). The interpretation of cultures. New York: Basic Books, pp. 3-30.
- Gelfand, M.F., et al, (2007) Cross Cultural organizational behaviour, Annual Review of Psychology, 58, 479 51

Gibson, Cristina B. & Mary E. Zellmer-Bruhn. 2001. Metaphors and Meaning: An Intercultural Analysis of the Concept of Teamwork. Administrative Science Quarterly, 46(2): 274-303.

Goffman, Erving. 1959. The Presentation of Self in Everyday Life: Anchor Books.

Gomez-Mejia, L. R. & L. E. Palich. 1997. Cultural Diversity and the Performance of Multinational Firms. Journal of International Business Studies, 28(2): 309. Green, Sandy Edward, Jr. 2004. A rhetorical theory of diffusion. Academy of Management Review, 29(4): 653-69.

- Gupta, V., Hanges, P.J., & Dorfman, P.W. (2002). Cultural Clusters: Methodology and Findings. Journal of World Business, 37, 11-15.
- Haire, M., Ghiselli, E.E., & Porter, L.W. (1963). Cultural patterns in the role of the manager. Industrial Relations, 2, 95-117.
- Hanges, P.J. & Dickson, M.W. (2004). The development and validation of the GLOBE culture and leadership scales". In House, R.J., Hanges, P.J., Javidan, M., Dorfman, P.W. & Gupta, V. (eds). Culture, leadership, and organizations: The GLOBE study of 62 societies. Thousand Oaks, CA: Sage, 122-151.
- Hatch, Mary Jo. 1997. Irony and the Social Construction of Contradiction in the Humor of a Management Team. Organization Science, 8(3): 275-88.

Heracleous, Loizos. 2003. A comment on the role of metaphor in knowledge generation. Academy of Management Review, 28(2): 190-91.

- Hofstede, G. (2006), What did GLOBE really measure? Researchers' minds versus respondents' minds, Journal of International Business Studies, 37, 882 896.
- Hofstede, G., (1980). Motivation, Leadership, and Organization: Do American Theories Apply Abroad?, Organizational Dynamics, Vol. 9, no. 1, 42-63

Hofstede, G., (2009), Business goals for the new world order: beyond growth, greed and quarterly results, Asia Pacific Business Review, 15. 4. 481 – 488. Hofstede, G., (2010), The Globe Debate, Back to relevance, Journal of International Business, on line

Tofstede, G., (2010), The Globe Debate, Dack to relevance, Journal of International Dusiness, on line

Hofstede, G., Garibaldi de Hilal, A.V., Malvezzi, S., Tanure, B., Vinken, H., (2010) Comparing regional cultures within a country: Lessons from Brazil, Journal of

Hofstede, G., Hofstede, GJ., Minkov, M.,, Chapter 2, in Cultures and Organizations: Software of the Mind, 3rd edition, New York; McGraw-Hill, USA, 2010, 27 - 47

Hofstede, G., McCrae, R.R., (2004), Personality and Culture Revisited: Linking Traits and Dimensions of Culture, Cross-Cultural Research, 38, 52 - 88.

Hofstede, G.J., (2009) Research on Cultures. How to use it in training? European Journal of Cross Cultural Competence and Management, 1, 1, 14 - 21

Hofstede, Geert (2001, 2003), Values and Culture, in Culture's consequences: International differences in work-related values, 2nd ed. Thousand Oaks, CA: Sage, 1-40.

Hofstede, Geert, (2001, 2003). Power Distance, 79-143.

House, R.J. & Javidan, M. (2004). Overview of GLOBE. In House, R.J., Hanges, P.J., Javidan, M., Dorfman, P.W. & Gupta, V. (eds). Culture, leadership, and organizations: The GLOBE study of 62 societies. Thousand Oaks, CA: Sage, pp. 9-28

Huntington, S.P. (1993), The Clash of Civilizations? Foreign Affairs, 72, 3, 22 – 49.

Inglehart, R. & Baker, W.E., (2000), Modernization, Cultural Change, and the Persistence of Traditional Values, American Sociological Review, 65, 19-51

Inkeles, A. & Levinson, D.J. (1969). National character: The study of modal personality and sociocultural systems. In G. Lindzey & E. Aronson, eds., The handbook of social psychology, Vol. 4. Reading, Ma: Addison-Wesley (418-452).

Iribarne, Philippe d. 1993. La logique de l'honneur: Seuil.

- Iribarne, Philippe d. & Henry, A. 2007. Successful Companies in the Developing World, Managing in Synergy with Cultures. AFD Notes and documents, 36. Iribarne, Philippe d. 2012. Managing Corporate Values in Diverse National Cultures, The Challenge of Differences: Routledge.
- Javidan, M. et al, (2006), Conceptualizing and measuring cultures and their consequences: A comparative review of GIOBE's and Hofstede's approaches, Journal of International Business Studies, 37, 897 – 914
- Jehn, Karen A., Gregory B. Northcraft, & Margaret A. Neale. 1999. Why Differences Make a Difference: A Field Study of Diversity, Conflict, and Performance in Workgroups. Administrative Science Quarterly, 44(4): 741.

Keenoy, Tom, Cliff Oswick, & David Grant. 2003. The edge of metaphor. Academy of Management Review, 28(2): 191-92.

- Kerr, C., Dunlop, J.T., Harbison, F.H. & Myers, C.A. (1971). Postcript to Industrialism and industrial man. International Labour Review, 103 (6), 519-540. Kieser, Alfred. 1997. Rhetoric and Myth in Management Fashion. Organization, 4(1): 49.
- Kluckhohn, F.R. (1950). Dominant and substitute profiles of cultural orientation: Their significance for the analysis of social stratification. Social Forces, 28, 376-393.
- Kock, N. 2004. The psychobiological model: Towards a new theory of computer-mediated communication based on Darwinian evolution. Organization Science, 15(3): 327-48.
- Lervik, J:E., (2008) Knowledge management and Knowledge Transfer in Multinational Enterprises: Culture and Institutional Perspectives. Handbook of Cross Cultural Management Research, 301 - 317
- Leung, K., et al, (2002) Social Axioms: The Search of Universal Dimensions of General Beliefs about How the World Functions, Journal of Cross Cultural Psychology, 33, 286 - 302
- Luo, Y. D. & O. Shenkar. 2006. The multinational corporation as a multilingual community: Language and organization in a global context. Journal of International Business Studies, 37(3): 321-39.

Lyons, John. 1995. Linguistic Semantics: an introduction. Cambridge: Cambridge University Press.

- Malinowski, B. 1965 (1920s), Soil tilling and agricultural rites in the Trobriand Islands., Bloomington: Indiana University Press, 2-23.
- Manning, Peter K. 1979. Metaphors of the Field: Varieties of Organizational Discourse. Administrative Science Quarterly.
- McCabe, Dennis J., Anthony Dalessio, Janis Briga, & Julio Sasaki. 1980. The convergent and discriminant validities between the IOR and the JDI: English and Spanish forms. Academy of Management Journal, 23(4): 778-86.
- Mead, M (1983), Cultural Discontinuities and Personality Transformation, Journal of Social Issues, 39,4, 161 177
- Mead, M. (1928/1949), Coming of age in Samoa. New York: Morrow, 7-18.
- Minkov, M., Hofstede, G., (2011), Hofstede's Fifth Dimension: New Evidence from the World Values Survey. Accepted for publication in Journal of Cross Cultural Psychology
- Morand, D. A. 1996. Dominance, deference, and egalitarianism in organizational interaction: A sociolinguistic analysis of power and politeness.
- Morand, D. A. 1996. Dominance, deference, and egalitarianism in organizational interaction: A sociolinguistic analysis of power and politeness.
- Morgan, Gareth. 1983. More on Metaphor: Why We Cannot Control Tropes in Administrative Science. Administrative Science Quarterly, 28(4): 601-07.
- Morris, M.W., Leung, K., Ames, D. & Lickel, B. (1999). Views from inside and outside: Integrating emic and etic insights about culture and justice judgment. Academy of Management Review, 24, 781-796
- Murdock, George P. (1940), The cross-cultural survey. American Sociological Review, 5, 361-370.
- Murnighan, J. Keith, Kim Jae Wook, & A. Richard Metzger. 1993. The Volunteer Dilemma. Administrative Science Quarterly, 38(4): 515.
- Oakes, Leslie S., Barbara Townley, & David J. Cooper. 1998. Business Planning as Pedagogy: Language and Control in a Changing Institutional Field. Administrative Science Quarterly, 43(2): 257-92.
- Osborne, J. David, Charles I. Stubbart, & Arkalgud Ramaprasad. 2001. Strategic Groups and Competitive Enactment: a Study of Dynamic Relationships between Mental Models and Performance. Strategic Management Journal, 22: 435-54.
- Oswick, Cliff, Tom Keenoy, & David Grant. 2002. Metaphor and analogical reasoning in organization theory: Beyond orthodoxy. Academy of Management Review, 27(2): 294-303.
- Oyserman, D., Coon, H.M & Kemmelmeier, M. (2002). Rethinking individualism and collectivism: Evaluation of theoretical assumptions and meta-analyses. Psychological Bulletin, 128, 3-72.
- Peli, G. & M. Masuch. 1997. The logic of propagation strategies: Axiomatizing a fragment of organizational ecology in first-order logic. Organization Science, 8(3): 310-31.
- Pelled, Lisa Hope, Kathleen M. Eisenhardt, & Katherine R. Xin. 1999. Exploring the Black Box: An Analysis of Work Group Diversity, Conflict, and Performance. Administrative Science Quarterly, 44(1): 1.

Pentland, Brian T. & Henry H. Rueter. 1994. Organizational Routines as Grammars of Action. Administrative Science Quarterly, 39(3): 484-510.

- Peterson, M.F. & Pike, K.L. (2002). Emics and etics for organizational studies: A lesson in contrast from linguistics. International Journal of Cross Cultural Management, 2002, 2, 5-19.
- Peterson, M.F. & Smith, P.B., (2008), Social Structure and Proceses in Cross Cultural Management, In Peter B. Smith, Mark F. Peterson & David C. Thomas (eds.), Handbook of Cross-Cultural Management Research, Chap. 3. Thousand Oaks, CA: Sage Press. 35 - 58

Peterson, M.F. & Søndergaard, .M. (2008), Editors' Introduction, The Foundations of Cross Cultural Management, Sage Publications IV - XXX

- Peterson, M.F., Castro S.L., Measurement Metrics at Aggregate Levels of Analysis: Implications for Organization Culture Research and the Globe Project, Leadership Quarterly
- Phillips, Nelson, Thomas B. Lawrence, & Cynthia Hardy. 2004. Discourse and Institutions. Academy of Management Review, 29(4): 635-52.

- Ralston, D.A., Holt, D.H., Terpstra, R.H., Kau-Cheng, Y., (1997) The impact of national culture and economic ideology on managerial work values, Journal of International Business Studies, 28, 1 177 - 207
- Rindova, Violina P., Manuel Becerra, & Ianna Contardo. 2004. Enacting competitive wars: Competitive activity, language games, and market consequences. Academy of Management Review, 29(4): 670-86.
- Robichaud, Daniel, H 🗸 ©l 🗸 ®ne Giroux, & James R. Taylor. 2004. The metaconversation: The recursive property of language as a key to organizing. Academy of Management Review, 29(4): 617-34.

Rokeach, M., (1968), A Theory of Organization and Change Within Value-Attitude Systems, Journal of Social Issues, 24, 1.

- Rosner, M., Kavcic, B., Tannenbaum, A.S., Vianello, M. & Weiser, G. (1973). Worker participation and influence in five countries, Industrial Relations, 12, 200-212.
- Sagiv L., Schwartz, S.H., Arieli, S.,(in press), Personal Values, National Culture and Organizations: Insights Applying the Schwartz Value Framework In: N. N. Ashkanasy, C. Wilderom, & M. F. Peterson (Eds.), The handbook of organizational culture and climate. Second Edition. Newbury Park, CA: Sage.
- Samiee, S., T. A. Shimp, & S. Sharma. 2005. Brand origin recognition accuracy: its antecedents and consumers' cognitive limitations. Journal of International Business Studies, 36(4): 379-97.
- Sarbaugh-Thompson, Marjorie & Martha S. Feldman. 1998. Electronic Mail and Organizational Communication: Does Saying "Hi" Really Matter? Organization Science, 9(6): 685-98.
- Schimmack, U., Oishi, S., & Diener, E., (2005), Individualism: A Valid and Important Dimension of Cultural Differences Between Nations, Personality and Social Psychology

Schulz, Martin. 1998. Limits to Bureaucratic Growth: The Density Dependence of Organizational Rule Births. Administrative Science Quarterly, 43(4): 845.

Simpson, R. L. 1959. Vertical and horizontal communication in formal organizations. Administrative Science Quarterly, 4: 188-96.

Smith, P., Peterson, M.F., Thomasson, S., (2011) National culture as a moderator of the relationship between leaders' use of guidance sources and how well work events are handled,) Journal of Cross Cultural Psychology

Smith, P.B. (2004), Nations, Cultures, and Individuals, New Perspectives and Old Dilemmas, Journal of Cross-Cultural Psychology, vol. 35, 6-12.

Søndergaard, M., & Peterson, M.P., (2008) 'Coming of Age Outside of Samoa' Review of the International Conference on Cross Cultural Management Research. A Note on the Aarhus Master Class in Developing a Scholarly Background in International Organizational Studies of Management, International Journal of Cross Cultural Management, 8,3, 371-375.

Sonenshein, Scott. 2006. Crafting Social Issues at Work. Academy of Management Journal, 49(6): 1158-72.

- Star, Susan Leigh & James R. Griesemer. 1989. Institutional Ecology, 'Translations' and Boundary Objects: Amateurs and Professionals in Berkeley's Museum of Vertebrate Zoology, 1907-39. Social Studies of Science, 19(3): 387-420.
- Taras, V., Kirkman, B.L. and Steel, P.(2010), Examining the Impact of Culture's Consequences: A Three-Decade, Multilevel, Meta-Analytic Review of Hofstede's Cultural Value Dimensions, Journal of Applied Psychology, 95, 3. 405 - 439
- Taras. V., Steel, P. Kirkman, B.L., (2010) Negative practice-value correlations in the GLOBE data: Unexpected findings, questionnaire limitations and research directions, Journal of International Business Studies, on line

Tsoukas, Haridimos. 1991. The Missing Link: a Transformational View of Metaphors in Organizational Science. Academy of Management Review, 16(3): 566-85. Urwick, L. F. 1976. That Word "Organization". Academy of Management Review, 1(1): 89-92.

Urwick, Lyndall. 1965. Comment: Leadership and Language. Academy of Management Journal, 8(2): 146-49.

Van Maanen, John. 1995. Fear and Loathing in Organization Studies. Organization Science, 6(6): 687-92.

- Von Glinow, Mary Ann, Debra L. Shapiro, & Jeanne M. Brett. 2004. Can We Talk, and Should We? Managing Emotional Conflict in Multicultural Teams. Academy of Management Review, 29(4): 578-92.
- Webb, D. & A. Pettigrew. 1999. The temporal development of strategy: Patterns in the UK insurance industry. Organization Science, 10(5): 601-21.

Wilson, Colonel Harry A. 1970. The Modern Tower of Babel, Academy of Management Journal. 13 ed.

Wittgenstein, Ludwig. 2001. Philosophical Investigations. Oxford: Blackwell Publishing.

Xiao, Jiefu & Jinquan Li. 2008. An Outline History of Chinese Philosophy. Beijing: Foreign Languages Press.

Zack, Michael H. 2000. Jazz Improvisation and Organizing: Once More from the Top. Organization Science, 11(2): 227-34.

Zbaracki, M. J. 1998. The rhetoric and reality of total quality management. Administrative Science Quarterly, 43(3): 602-36.